



## An Information Service Hub for the Dried Fish Sector Community



### Addressing the Lack of Access

Nazirartek dried fish processing area is located in the fringe of Cox's Bazar township and remains isolated during the high tide of the Bay of Bangle. The community is dependent on revenue derived from dried fish processing. Currently, there are no significant civic facilities established in the area, including schools, which are located close by in the main town of Cox's Bazar. Workers, then, have very limited access to health and livelihood services. Due to the cost of living and the difficulty in getting basic access to civic facilities, the number of young children working in the Dried Fish Sector (DFS) to aid in household income earnings, has increased substantially.

Responding to the basic needs of the community,

Young Power in Social Action (YPSA), one of the Child Labor Improvements in Bangladesh (CLIMB) project implementing partners, established the Information Service Centers (ISC) in a central location in the dried fish processing enclave at Nazirartek, Cox's Bazar Sadar. The center has been established with the objectives to facilitate the community with:

- Appropriate information on the services that are available from government and civil society organizations (CSOs).
- Resolve grievance cases that are often appealed by the community.
- Educate the community, dried fish business owners and the owners association members on the consequences of child labor (CL), child labor abuse and CL related laws and policy of the government of Bangladesh (GoB).
- Provide health care support to the child labor and dried fish sector community.
- Implement awareness raising programs on issues related to CL and child rights.

**"I WAS DESPERATELY LOOKING FOR INFORMATION ABOUT THE GOVERNMENT OF BANGLADESH SUPPORTED SKILL DEVELOPMENT TRAINING PROGRAMS PARTICULARLY THE SEWING TRAINING THAT IS AVAILABLE FOR US. I VISITED CLIMB'S INFORMATION SERVICE CENTER AND GOT THE INFORMATION."**

**- MS. AMINA KHATUN**

The services are coordinated by a Support Assistant (SA) trained on: child labor laws and policies; Bangladesh labor laws; service provisions available from the GoB, private sector and the CSOs; grievance procedures, including the entities supports grievance settlement; and the roles and responsibilities of the government and non-governmental entities to monitor child labor in the hazardous sectors, etc. The SA is also oriented on the service directory produced by CLIMB to leverage services for the community from the service providers in the directory.

